

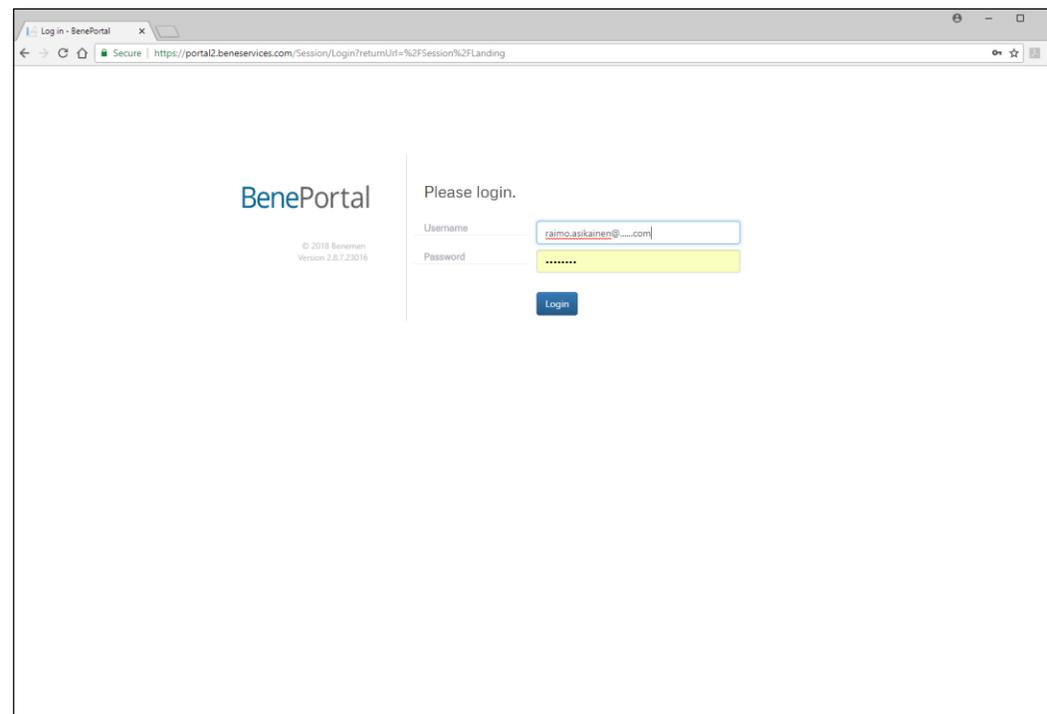
BenePortal – Quick Start Guide

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Login

Log in address to the BenePortal:
<https://portal2.beneservices.com>

The following fields needs to be filled:

1. Username
2. Password
3. Click the **Login** button
(or **Enter** on the keyboard)

Log in - BenePortal

Secure | <https://portal2.beneservices.com/Session/Login?returnUrl=%2FSession%2FLogin>

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Please login.

Username 1

Password 2

Login 3

Customer - Sales Demo

Secure | <https://portal2.beneservices.com/Customer/DisplayCustomer/9a1aee1-56e0-4c9f-91ca-359d7bb81ace>

benemen BenePortal Search...

Raimo Asikainen

Home

HQ

Sales Demo Customer

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Resources

Quick availabilities

Work schedules

Contracts

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Phone roles

Billing / invoicing

Bulk changes

Imports

Administrators

Work items

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VOMP

Customer data incomplete:
- Skype profile incomplete (in system services)

Service state: ACTIVE SERVICE CHANGE DRAFT Remove change request

Change request

Submit request Edit request

Customer name	Sales Demo Customer
VAT number	
Customer number	
Technical name	BeneDemo
Service silo	SIL001
Domain names	benepoc2.com
Default contract	Sales demo
Default billing contract	Sales consolidated invoice
Default cost center	564789 Tampere
Visiting address	
Additional information	
Default country	Finland

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Main page

On the main page can be found the system's most important features

- Users
- Services
- Orders

The screenshot displays the BenePortal interface for a 'Sales Demo Customer'. The browser address bar shows the URL: <https://portal2.beneservices.com/Customer/DisplayCustomer/9a1aee1-56e0-4c9f-91ca-359d7bb81ace>. The user is logged in as Raimo Asikainen.

The main content area features a 'Sales Demo Customer' header and a 'Customer data incomplete' warning: '- Skype profile incomplete (in system services)'. Below this, the service state is 'ACTIVE' with a 'SERVICE CHANGE DRAFT' button and a 'Remove change request' option. A 'Change request' section includes 'Submit request' and 'Edit request' buttons.

The customer details are as follows:

Customer name	Sales Demo Customer
VAT number	
Customer number	
Technical name	BeneDemo
Service silo	SIL001
Domain names	benepoc2.com
Default contract	Sales demo
Default billing contract	Sales consolidated invoice
Default cost center	564789 Tampere
Visiting address	
Additional information	
Default country	Finland

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User activation, basic information 1

A new user activation process is based on a few steps:

- Click **Users** on the left-hand side pane on the main page
- Click the **Add new user** button on the **Users** page
- Fill in the needed information
 - Fields marked with the asterisk are mandatory
- **User country** defines only the country and it's important for defining the Emergency area
- **Region** defines the **Time Zone**, where the user is located
 - Region is used to keep all scheduled availability statuses in the correct time zone
- Fill also the **Directory information** below the personal information (see the next page)...

The image displays three sequential screenshots of the BenePortal web application interface, illustrating the user activation process. The first screenshot shows the main navigation menu on the left, with the 'Users' option highlighted by a hand icon. The second screenshot shows the 'Users' page, where the 'Add new user' button is highlighted by a hand icon. The third screenshot shows the 'New user' form, where the 'Billing contract' field is highlighted by a hand icon. The form includes fields for First name, Last name, Email address (username), Contract, Campaign, Billing contract, User country, User language, Region, Quick availability, and Work schedule. A red error message at the top of the form states: 'Customer data incomplete. Creating new users may not be possible. Please see details.' Below the form are 'Create' and 'Cancel' buttons.

Notice!

The "Billing Contract" defines the invoice that the user will appear in.



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User activation, basic information 2

1. Fill also the **Directory information** below the personal information
2. Click the **Create** button

Directory information will go to the *ww.benedesk.com* Directory and Portal Resources.

The image displays two screenshots of the BenePortal user creation interface. The left screenshot shows the 'Directory information' section highlighted with a blue circle and a '1' in a blue circle. The right screenshot shows the 'Create' button highlighted with a blue circle and a '2' in a blue circle, with a hand icon pointing to it. Both screenshots show a 'New user' form with various fields and a 'Customer data incomplete' warning.

Directory information

Phonetic name

Team

Group

Superior

Company

Street address

City

Description

New user

Customer data incomplete
Creating new users may not be possible.
Please see details.

Create **Cancel**

First name * First name

Last name * Last name

Email address (username) *

Contract * Sales demo

Campaign *

Billing contract * Sales consolidated invoice

User country * Finland

User language * English

Region * Europe/Helsinki

Quick availability * Default QA

Work schedule * mon-fri8-16

Alternate email

Cost center * 564789 Tampere

Emergency area Helsinki

Delivery project

Terminal password 4NvidH51

Admin group

No user billing



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User activation, user role

Making the user role settings

- The user role settings are done by clicking the **Select user role*** button
- The numbers and services, which needs to be activated, are marked as “Required”
 - There is also a possibility to add optional numbers for the user (the options DataSIM and ExtraSIM are only for Finnish users)
- User activation is continued by clicking the **Select** button on the **Phone role** selection
- The phone number will be selected from the **Phone number** dropdown menu
- The SIM card number will be filled into the **SIM card number** field
 - If the SIM cards area available, they can be used, and the support will activate the number
 - If the SIM card field is empty, support will send the SIM card to the contact address
- In a case, when the number needs to be activated later, the time is selected from the **Time for activation** selection

The screenshots illustrate the process of selecting a user role and configuring phone settings. The first screenshot shows the 'Select user role...' button being clicked. The second screenshot shows the 'GSM user' role selected, and the 'Phone role' dropdown set to 'Mobile Telia 4G FI'. The 'Phone number' field is highlighted in blue. The final modal form shows the 'Phone number' field and the 'Continue' button.

***Notice!** After choosing the User role, the e-mail address cannot be changed in the Portal, so check that the email address is correct.

In a case the email address needs to be changed, please send a ticket to the support for the needed changes.

Mobile = Mobile number
VoIP = Fixed line number or work number without mobile usage and data access
External = Not a Benemen number



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User activation, numbers 1

Porting the number

1. Choose the **Yes** radio button on the **Number porting** selection
2. Fill in the number to be ported (fill also the correct country prefix, e.g. **+358401234567**)
3. Click the **Calendar** icon on the **Time for activation** and choose the activating time
4. After filling the needed information, click the **Continue** button

The screenshot shows a web form for porting a number. The form has the following fields and elements:

- Phone role:** Mobile Teliä 4G FI
- Number porting:** Radio buttons for 'no' and 'yes'. A hand icon points to the 'yes' button, labeled with a blue circle '1'.
- Phone number:** A text input field. A hand icon points to the field, labeled with a blue circle '2'.
- Time for activation:** A text input field with a calendar icon. A hand icon points to the calendar icon, labeled with a blue circle '3'.
- SIM card number:** A text input field with the placeholder text 'enter SIM card number'.
- Buttons:** 'Continue' and 'Cancel' buttons. A hand icon points to the 'Continue' button, labeled with a blue circle '4'.

- If the number should be ported as soon as possible, click the current date on the calendar
- If the number should be ported later than 5 business days, choose the correct time for the porting

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User activation, numbers 2

Phone role settings

A The **Phone role** settings (the wrench symbol) includes the following settings:

- Change role
- Manage products
- Remove number

Change role

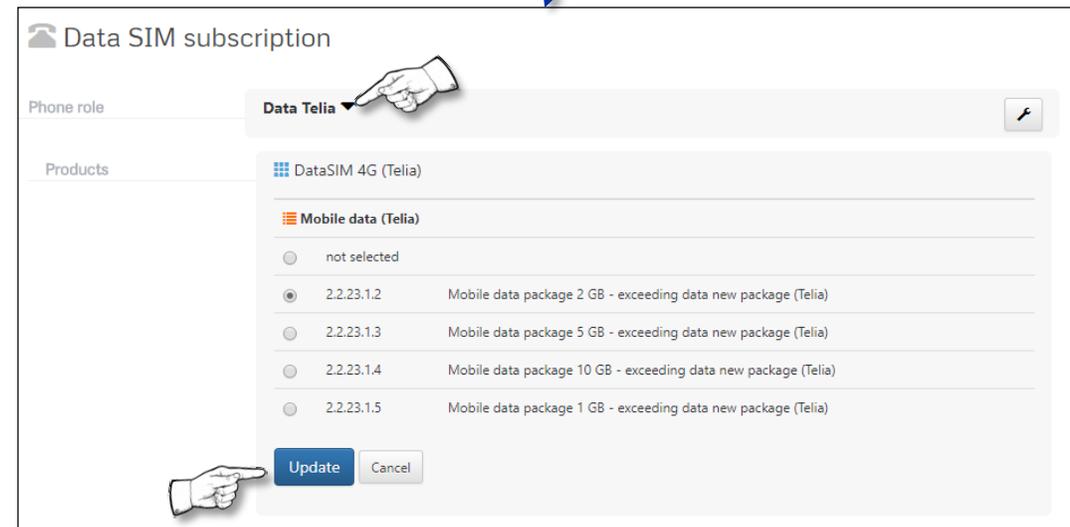
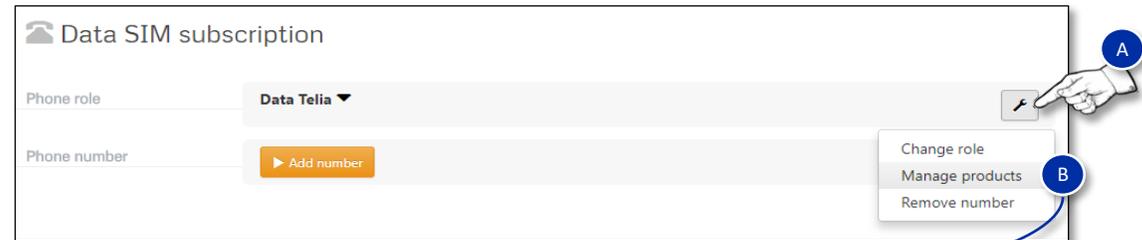
- A new page opens, where it is possible to change the user role by selecting from the available selections

B **Manage products**

- Data package size selection (see the picture)
- Other product related changes
- The changes are saved by clicking the **Update** button

Remove number

- Removes the current number



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User activation, documents

Adding documents

To the user account can be attached documents by following the next procedure:

1. Click the **Documents** button
2. Click the pink/purple **Plus** symbol
3. Search the file by clicking the **Choose file** button
4. After selecting the attached file, load the file with the **Load document** button
5. The number of downloaded files can be seen on green background on the **Documents** button.

The image shows a sequence of five screenshots illustrating the process of adding documents to a user account in BenePortal. The screenshots are numbered 1 through 5, with blue arrows indicating the flow from one step to the next.

- Step 1:** The user profile page for 'RaimoDemo, DemoRaimo' is shown. The 'Documents' button is highlighted with a blue circle and a hand icon.
- Step 2:** The 'Documents' modal is open, showing a table with columns for 'File name', 'Description', and 'Uploaded'. A pink/purple plus sign is highlighted with a blue circle and a hand icon.
- Step 3:** The 'Load document' dialog is open, showing a 'Choose File' button highlighted with a blue circle and a hand icon.
- Step 4:** The 'Load document' dialog is open, showing the 'Load document' button highlighted with a blue circle and a hand icon.
- Step 5:** The user profile page is shown again, but the 'Documents' button now has a green background and a small green plus sign, indicating that a document has been successfully added.

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User activation, order activation

Order activation

The order activation can be done:

- Immediately
- Scheduled

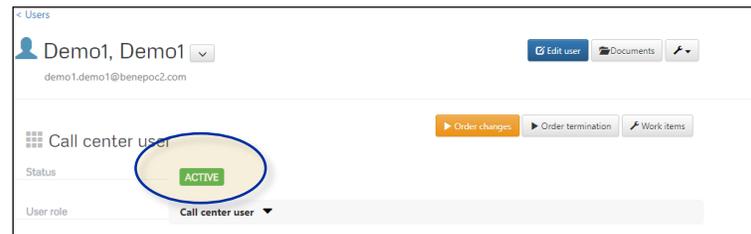
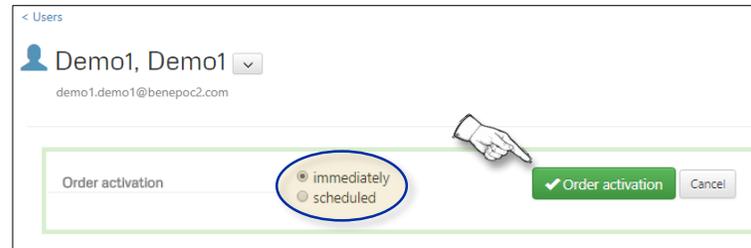
The **order is activated**, when all the necessary settings are done, by clicking the green **Order activation** button. By clicking the Order activation button, the user will go to Pending activation state.

All services will be activated immediately if not scheduled differently, except the following products:

- Email service channel
- Chat service channel
- *BeneReports* Manager

If the user has a Finnish number, the order will be sent to support for confirmation and activation. The support will fill the correct porting time into the number details.

Once the user page has the green **Active** sign on, all services and numbers for the user are set completely for the use. Before that, changes are not possible, and the pending services won't be active.



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User modification, service and number changes

Service and number changes

1. The user must be opened from the **Users list**, to modify user services, numbers or information
2. To make changes, click the **Order changes** button
3. Click the **wrench icon** either on the **User role** or the **Phone role** depending on which one you wish to modify
4. After the changes are done, click the **Send order** button
5. On the next page click the **Order activation** button (the changes can be made immediately or scheduled)

The image displays a sequence of five screenshots from the BenePortal interface, illustrating the steps for user modification, service and number changes. The screenshots are overlaid and numbered 1 through 5, with hand icons pointing to the specific elements mentioned in the instructions.

- Step 1:** The 'Users' list is shown. A hand points to the user 'Demo1, Demo1'.
- Step 2:** The user's profile is shown. A hand points to the 'Order changes' button.
- Step 3:** The 'Change order' screen is shown. A hand points to the wrench icon on the 'Phone role' field.
- Step 4:** The 'Change order' screen is shown. A hand points to the 'Send order' button.
- Step 5:** The 'Order activation' screen is shown. A hand points to the 'Order activation' button.

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User modification, number setting changes

Changing the number settings

To change Barring classes or roaming limits, after clicking the Order Changes button:

1. Click the **expand/collapse icon** next to the Phone Role name to open the Operator products list
2. Click the **Settings** button, which will show all the settings for the number
3. To edit the information, click the **Edit** icon

After the changes have been saved, click the **Send Order** and **Order Activation** (immediately or scheduled) buttons.

The screenshot illustrates the process of modifying a user's number settings in BenePortal. It shows the user profile for 'Demo1, Demo1' (demo1.demo1@benepoc2.com) with a 'Call center user' role. The phone number is +48914438491. The interface highlights the 'Fixed line PL' phone role and the 'Settings' button. The expanded view shows the 'Personal number (DNA)' settings, including 'Call Barring Class' (P3) and 'Private number' (No). The 'Send Order' and 'Order Activation' buttons are visible at the top right of the user profile page.

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User modification, user information changes

User information changes

- To change other user information (Cost Center, Billing contract, name etc.), click the **Edit user** button
- After the changes are done, click the **Update** button
 - All changes will be immediate
- E-mail address is the only information that cannot be changed via portal

In a case the e-mail address needs to be changed, send a ticket to the support for the all necessary changes.

The image displays two screenshots of the BenePortal user management interface. The top screenshot shows the user profile page for 'Demo1, Demo1' (demo1.demo1@benepoc2.com) with a 'Call center user' role. A hand icon points to the 'Edit user' button. The bottom screenshot shows the 'Update' form for the same user, with a 'Customer data incomplete' warning message. A hand icon points to the 'Update' button. The form contains various fields for user information, including name, email, contract, billing contract, user country, user language, region, quick availability, and work schedule.

Top Screenshot: User Profile

- Header: BenePortal, Search..., Raimo Asikainen
- Navigation: Home, HQ, Sales Demo Customer
- User Profile: Demo1, Demo1 (demo1.demo1@benepoc2.com)
- Role: Call center user
- Status: ACTIVE
- User role: Call center user
- Phone: +48914438491 VoIP
- Status: ACTIVE
- Phone role: Fixed line PL
- Phone number: +48914438491

Bottom Screenshot: Update Form

- Header: BenePortal, Search..., Raimo Asikainen
- Navigation: Home, HQ, Sales Demo Customer
- User Profile: Demo1, Demo1
- Warning: Customer data incomplete. Creating new users may not be possible. Please see details.
- Buttons: Update, Cancel
- Form Fields:
 - First name: Demo1
 - Last name: Demo1
 - Email address (username): demo1.demo1@benepoc2.com
 - Alternate email: [empty]
 - Contract: Sales demo
 - Cost center: 564789 Tampere
 - Campaign: [empty]
 - Delivery project: [empty]
 - Billing contract: Sales consolidated invoice
 - Terminal password: mOypXvp9
 - User country: Poland
 - Admin group: [empty]
 - User language: Polish
 - No user billing: [checked]
 - Region: Europe/Warsaw
 - Quick availability: Default QA
 - Work schedule: mon-fri8-16

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User termination

User termination

A user termination can be made immediately or scheduled, and the user's number can be terminated, parked or ported out.

- To terminate a user, click the **Order termination** button
 - The termination needs to be confirmed in the next view
- After clicking the **Order termination** button, the user will be in a *Pending termination* state
 - Cancelling the termination is still possible as long as the order has not gone further
 - The termination will stay in this state until the number has been manually handled by the support (only Finnish numbers)
 - In a case there are no products that need manual handling by the support (number, e-mail channel etc.), the cancellation will go through automatically

The user information after the termination is done, is shown on the next page.

The image illustrates the user termination process in three stages:

- Initial State:** The user profile for 'Demo1, Demo1' (demo1.demo1@benepoc2.com) is shown with a status of 'ACTIVE'. The 'Order termination' button is highlighted by a hand icon.
- Termination Confirmation:** A dialog box titled 'Order termination' is displayed. It offers two main options: 'immediately' and 'as scheduled'. Under 'immediately', there are sub-options: 'terminate', 'park', and 'port out'. A hand icon points to the 'Order termination' button in this dialog.
- Post-Termination State:** The user profile is updated. The status is now 'PENDING_TERMINATION' (circled in blue). The 'Time for termination' is set to 'scheduled for 20.8.2018 14:27:00'. A 'Cancel termination' button is visible.

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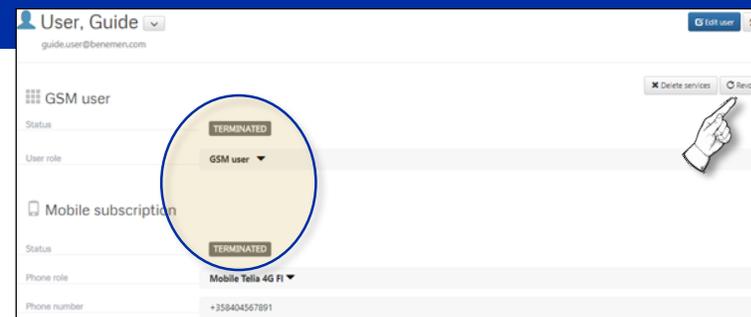
User termination, completing the termination

Completing the user termination

When the user is terminated, the user status is shown with a grey **Terminated** sign, which means:

- All services and numbers are not in use and are not in billing
- All services can be revoked (by clicking the **Revoke** button) to the previous state, or all information can be completely deleted
 - After all services are deleted, the user's basic information will still be in the Portal and BeneDesk Directory (in Terminated state) until the user is completely removed from the Portal
- When the user is removed completely (in Deleted state) from the Portal, all user's information will be removed also from the BeneDesk Directory

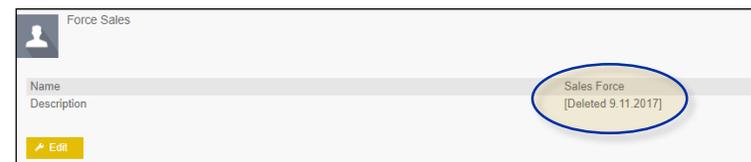
Click the **Delete** button (confirmation) and the window will switch to the User list and a *User deleted* message will be shown on the top of the page



The user information after the termination is done.



Confirming the user termination by clicking the **Delete** button.



Deleted user information.



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Number pools

Number pools

A number pool is a list of the numbers, which are allocated for a user. The number pool page can be opened by clicking the **Number pools** link on the left side pane.

The numbers can be:

- Call channel numbers
- Fixed line numbers
- Mobile numbers

1. The numbers and call channels, which are allocated to a user, must be listed on the **Allocated numbers** page.
2. New numbers are requested by clicking the **New numbers** button, filling the form and clicking the **Create** button.

See the next page for more detailed information of requesting new numbers.

2. The **Allocated numbers** will show a list of all numbers in use and the users to whom they are assigned to.

The image displays three screenshots of the BenePortal interface, illustrating the process of managing number pools. The top screenshot shows the 'Users' page with a search bar and navigation options. The middle screenshot shows the 'Allocated numbers' page, which displays a table of allocated numbers. The bottom screenshot shows the 'New number pool' form, which includes fields for number class, number type, local network operator, local number product, new or existing status, requested amount of numbers, allocated numbers, additional information, number porting product, number porting cost, and billing details.

Number range	Number type	Number class	Operator/product	Status	Time
+48914438490 - +48914438493 (4)	fixed	LOCAL	PL Fixed	ACTIVE	
+358922334455 (1)	fixed	LOCAL		ACTIVE	
+35845788141919 - +35845788141999 (81)	mobile	LOCAL	DNA	ACTIVE	

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Number pools, requesting new numbers

Requesting new numbers

- Choose the **Number class**
- Choose the **Number type**
- Select **New or existing** number with the *new numbers* or *existing numbers* radio buttons
- The amount of needed numbers is filled in the **Requested amount of numbers** field

New numbers

The new numbers are assigned by the support and the amount of numbers needed (generally the minimum or 10 numbers) are assigned at once.

Finalizing the number request

- Add a cost center and a billing contract
 - Click the **Create** button
 - Activate the order on the next view, by clicking the **Order activation** button
- Support will add the numbers or start porting and activates the number pool.

Number range	First number	Last number	Count
	+358555550	+358555559	(10)
	+358444447		1

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Number pools, existing numbers

Existing numbers (number porting required)

Click the **blue plus** symbol on the **Allocated numbers** row and the first number and the last number to be ported. If multiple separate numbers need to be added, add a new line by clicking the plus symbol.

Finalizing the number request

- Add a cost center and a billing contract
 - Click the **Create** button
 - Activate the order on the next view, by clicking the **Order activation** button
- Support will add the numbers or start porting and activates the number pool.

The image shows two screenshots from the BenePortal interface. The top screenshot is the 'New number pool' form, and the bottom screenshot is the 'Number pool' overview page.

New number pool form:

- Number class: local
- Number type: fixed
- New or existing: new numbers, existing numbers (number porting required)
- Numbers: First number and Last number input fields with a 'NEW' button and a plus icon.
- Additional information: Text area.
- Billing details: Service label, Cost center, and Billing contract dropdowns.
- Buttons: Create, Cancel.

Number pool overview:

- Service state: GRANT
- Number class: LOCAL
- Number type: FIXED
- Number requirement: new numbers
- Requested amount of numbers: 0
- Number range table:

First number	Last number	Count
+3585555530	+3585555539	10
+3584444447		1

Additional information: Documents table with columns for File name, Description, and Updated.

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Number pools, external numbers

External numbers

To add external numbers:

- Click the **New numbers** button
- Choose **external** from the Number class dropdown menu
- Add numbers from the **plus symbol**
- Click the **Create** button
- Click the **Order activation** button on the next view

The screenshots illustrate the following steps:

- Allocated numbers view:** The user is in the 'Allocated numbers' section. A hand icon points to the '+ New numbers' button in the top left of the table area.
- New number pool form:** The user is in the 'New number pool' form. A hand icon points to the 'external' option in the 'Number class' dropdown menu. Another hand icon points to a plus sign button in the 'First number' field.
- Number pool details view:** The user is in the 'Number pool' details view. A hand icon points to the 'Order activation' button in the top right of the form.



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Management groups, Edit user page

Management groups

Management groups are needed for the call channel control. A user who has a Call Channel membership and must be able to take service queue calls, needs to be added into a management group. There are two places to do this:

- Edit user (on the Edit user page)
- Directly in the Management group (see next page)

Editing user on the Edit user page

- Click the **Edit user** button
- Make the changes to the **Management groups** information

If there is a need for changes in a management group, click the **Request changes** button and write the needed change to create a ticket to the support.

A user cannot see the service channel status in *BeneDesk*, if a Management group is not selected. Users who are in the management group and have group manager user rights can control the service queues and the users in the management group.

The screenshot displays the 'Edit user' page in BenePortal. The user being edited is RaimoDemo, DemoRaimo. The page includes a sidebar with navigation options like Home, HQ, Sales Demo Customer, Users, Services, and Orders. The main content area shows a 'Customer data incomplete' warning and a form with fields for First name (DemoRaimo), Last name (RaimoDemo), Email address (demo.raimo@benepoc2.com), Contract (Sales demo), Campaign, Billing contract (Sales consolidated invoice), User country (Finland), User language (English), Region (Europe/Helsinki), Quick availability (Default QA), and Work schedule (mon-fri8-16). At the bottom, the 'Management groups' section is highlighted with a blue circle and a hand icon, showing three groups: CallAs external 0300123123, Hallintaryhma, and servicecall. A hand icon also points to the 'Edit user' button in the top right corner.

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Management groups, Management group-page

Management groups

Management groups are needed for the call channel control. A user who has a Call Channel membership and must be able to take service queue calls, needs to be added into a management group. There are two places to do this:

- Edit user (on the Edit user page) (see previous page)
- Directly in the Management group

Editing a user directly in the Management group

- Select the group/ click the **Create new group** button
- Click the **Select members** button
- After the members have been chosen, click the **Update members** button

If there is a need for changes in a security group, click the **Request changes** button and write the needed change to create a ticket to the support.

The screenshot shows the BenePortal interface for managing security groups. The main view is 'Management groups' with a list of groups: 'CallAs external 0300123123' and 'servicecall'. The 'servicecall' group is selected and its details are shown in a modal window. The 'Members' section of the modal shows a list of users with checkboxes for selection. The 'Update members' button is highlighted. Below the modal, a table shows the current members of the 'servicecall' group.

User name	Member	Group manager
2604, Testi	<input type="checkbox"/>	<input type="checkbox"/>
Demo1, Demo1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Demo1, Salesforce	<input type="checkbox"/>	<input type="checkbox"/>
Demo2, Demo2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

A user cannot see the service channel status in *BeneDesk*, if a Management group is not selected. Users who are in the management group and have group manager user rights can control the service queues and the users in the management group.

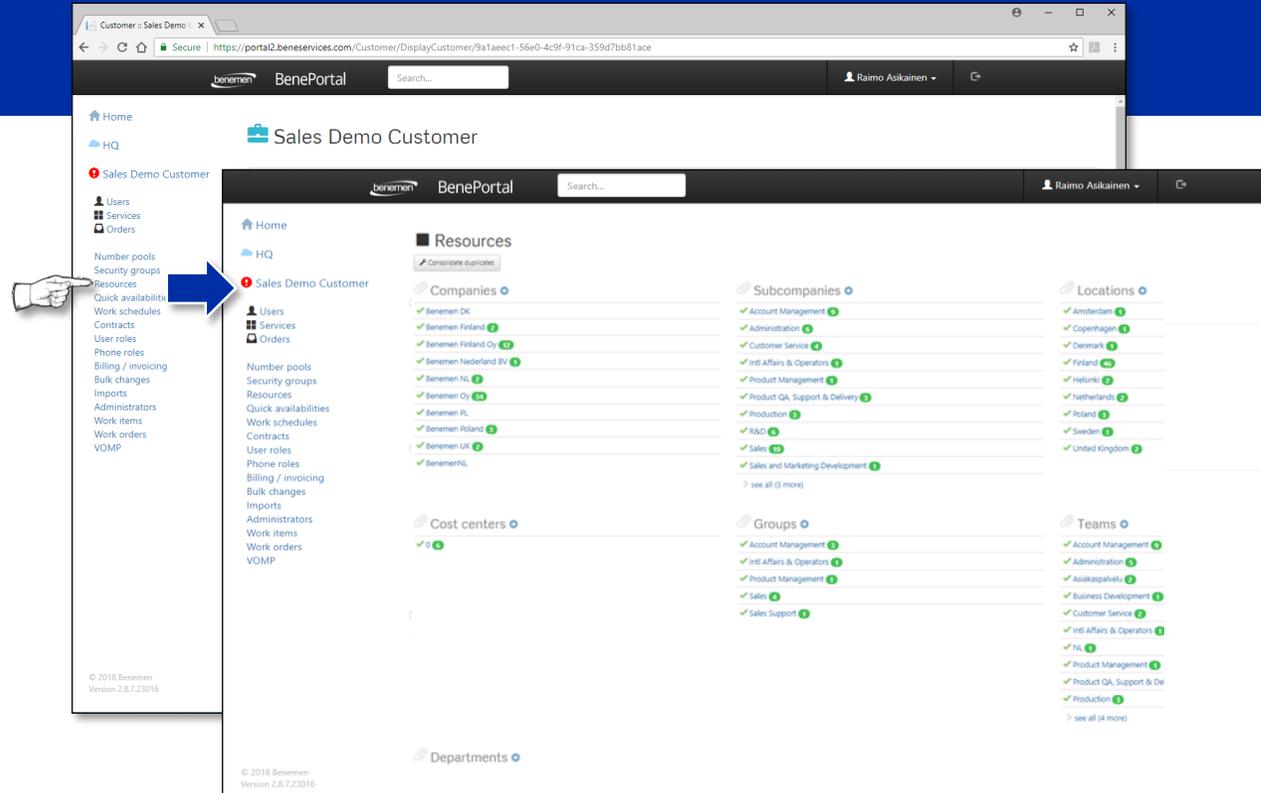
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Resources

Resources

On the **Resources** page, the Directory information is listed as groups (see the picture).



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Services & Orders

Services

All service products in use (e.g. Skype Integrations and Call Channels) are listed on the Services page.

Orders

All activations, changes and terminations, which require work from the support will be listed on the Orders page until the support has marked them done. The previous and completed works are listed under the waiting orders.

The image displays two screenshots of the BenePortal web application interface. The left screenshot shows the 'Services' page, which lists various service categories such as 'BeneUC - Skype for Business', 'Call channels', 'Active Directory integrations', 'Server side integrations', 'Integration, Customer info pop', 'Integration, Calling and Answer', and 'Integration, Call routing based'. A sidebar menu on the left contains navigation options like 'Home', 'HQ', 'Sales Demo Customer', 'Users', 'Services', 'Orders', and a list of system components. The right screenshot shows the 'Open orders' and 'Completed orders' pages. The 'Open orders' section is currently empty, displaying 'No data available in table'. The 'Completed orders' section contains a table with the following data:

Contact	Subject	Status	Time for activation	Assigned to	Error	Ordered	By
RaimoDemo DemoRaimo demo.raimo@benepoc2.com	Call center user	ACTIVATION COMPLETED	14.8.2018 9:54:23			✓ 14.8.2018 9:54:45	
Demo1 Demo1 demo1.demo1@benepoc2.com	Call center user	UPDATE COMPLETED	10.8.2018 14:29:31			✓ 10.8.2018 14:29:55	
Testi Juuso juuso.testi@benepoc2.com	BeneDesk for Windows Contact Center user	UPDATE COMPLETED	10.7.2018 11:31:53			✓ 11.7.2018 10:34:12	
Testi Juuso juuso.testi@benepoc2.com	BeneDesk for Windows Contact Center user	UPDATE COMPLETED	10.7.2018 11:28:22			✓ 11.7.2018 10:34:12	
Testi Juuso juuso.testi@benepoc2.com	BeneDesk for Windows Contact Center user	UPDATE COMPLETED	6.7.2018 14:08:15			✓ 11.7.2018 10:34:11	
Testi Juuso juuso.testi@benepoc2.com	BeneDesk for Windows Contact Center user	UPDATE COMPLETED	6.7.2018 12:40:27			✓ 11.7.2018 10:33:44	
Testi Juuso juuso.testi@benepoc2.com	BeneDesk for Windows Contact Center user	UPDATE COMPLETED	10.7.2018 11:34:58			✓ 11.7.2018 10:33:17	
Testi Juuso juuso.testi@benepoc2.com	BeneDesk for Windows Contact Center user	SERVICE CHANGE COMPLETED	10.7.2018 11:34:05			✓ 10.7.2018 11:34:58	
Testi Juuso juuso.testi@benepoc2.com	Työnumero FI +35845786141999	SERVICE CHANGE COMPLETED	10.7.2018 11:34:05			✓ 10.7.2018 11:34:34	

