

Benemen – checking the PUK code

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Checking the PUK code

Instructions for a user

A user has three options to check the PUK code:

1. Check the code from the SIM card frame
2. Call to Benemen Customer Support, +358 40 450 3001
3. Check the code from the company's phone system main user who can check it from the *BenePortal*



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Instructions for the main user

To check the PUK code, the main user must first login to *BenePortal* in address:

<https://portal2.beneservices.com>

Login

1. Type in the **Username**
2. Type in the **Password**
3. Click the **Login** button (or **Enter** on the keyboard)

Checking the code

4. Select **Users**
5. Select the **User**
6. Check the PUK code

The image displays three sequential screenshots of the BenePortal web application interface, illustrating the steps to check a PUK code. The first screenshot shows the login page with the URL <https://portal2.beneservices.com/Session/Login?returnUrl=%2FSession%2F1Landing> circled in blue. The second screenshot shows the 'Users' management page with a hand cursor pointing to a user entry. The third screenshot shows the user profile page with a hand cursor pointing to the PUK code field.

