BeneDesk – Call ID

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Getting the Call ID

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1. Open the **Call information** functionality
2. Set the *Start* and *End* time from the **Calendar**
   - The dates are selected from the calendar and approved by clicking the **Ok** button
3. The detailed search criteria can be opened by clicking the **More** button
4. Click the **Search** button to list the calls
5. Choose a call by clicking the green **Info** button
6. The **Call ID** is shown

If needed, it is possible to select the call id with the mouse and then copy/paste it into some other application.